



Bourne House Accepts the Dignity Challenge

2nd November 2011

Bourne House, a residential care home in Ashton-under-Lyne have successfully completed the training modules which form a part of the Daisy Accreditation delivered by Tameside and Glossop Community Healthcare Business Group.

Bourne House have included everyone in their approach to the training including staff who do not directly deliver care and the Home Manager, to demonstrate how committed they are to embedding the message of the Daisy Accreditation. Residents of the home also took part in some of the training sessions.

During the training Bourne House staff were able to discuss Dignity in Care in a social care setting. The team looked at gathering evidence of service delivery to complete a portfolio around Dignity, they discussed customer care, engaging with service users in a way that celebrates their individuality and challenging best practice. They are also able to take advantage of the Daisy Network, helping organisations taking part to network and share best practice.

The staff have pledged to become Dignity Champions – as ambassadors they believe Dignity is a basic human right and not an optional extra and they will take it upon themselves to challenge poor practice.

The staff have also developed a Bourne House Dignity Mission Statement which summarises the quality of care and the ethos of Bourne House regarding Dignity and Respect.

This is the first step for Bourne House who will now begin compiling evidence for their portfolio and will then undertake a residents' experience survey.

For further information please contact the Dignity in Care Team: 01457 850 450.

